



Compassionate Dentistry, P.C.

Dr. Scott Boltz & Staff

Coronavirus (COVID-19) Safety

Dear Friends,

We hope this letter finds you and your family in good health. Since opening from the mandatory shutdown we allow extra time with patients and time to continually disinfect the office for you. While many things have changed, one thing has remained the same: our commitment to your health and safety.

Infection control has always been a top priority for our practice. Our office follows infection control recommendations made by the Indiana and American Dental Associations (IDA & ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued. We do this to make sure that our infection control procedures are current and adhere to or exceed each agencies' recommendations.

Initially, we have prioritized patients with dental emergencies and urgent needs who were not seen during the time we were closed. We are now working diligently to get your missed or overdue appointments scheduled. Thank you in advance for your patience!

You will see changes at your next appointment. We made these changes to help protect our patients and staff. Staff will be wearing extra protective equipment and your patient experience will also have changes.

Please reschedule your appointment if you have had a fever, cough, sore throat, loss of smell or taste, difficulty breathing, or extreme fatigue in the last 3 weeks or if you have been exposed to a COVID-19 patient.

When confirming your appointment, our office will ask some screening questions. You'll be asked those same questions again when you arrive in our office. We ask that you please return our calls before your appointment. If we are unable to screen you before your appointment, we may be unable to proceed with your appointment upon arrival if you do not pass the screening process.

Please call or text us when you arrive for your appointment and remain in your car. We will call, text or come out to your car to let you know when your dental treatment room is ready.

We will require you to wear a mask the entire time you are in the office except for when you are receiving direct treatment. Cloth masks are acceptable.

We have hand sanitizer that we will ask you to use when you enter the office. Hand sanitizer will also be available throughout the office.

Each treatment room is equipped with an UV germicidal air purifier.

Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment.

As always, all equipment, rooms and surfaces are thoroughly disinfected between guests.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment, please call our office at 765 864-2328.

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

Sincerely,

Dr. Boltz and Team